# San Juan County Public Hospital District #2 Dba Lopez Island Hospital District (LIHD)

# Board of Commissioners – Strategic Planning Board Meeting August 11, 2021 REMOTE MEETING DUE TO COVID-19 Zoom Video/Audio 3:00 – 5:00 pm Minutes

Staff

Commissioners Present

Christa Campbell Superintendent Anne Presson

Iris Graville, Board President

James Orcutt

Steven Greenstein

Commissioners Absent Consultant

Albert Berger, Board Secretary Jody Carona, HFPD

### I. Call to Order

The meeting was called to order at 3:06 pm by the Chair, President Graville. Graville started with an acknowledgment that LIHD is located on the ancestral lands of the Coast Salish peoples.

### II. Public Comment

There was no public comment at this time.

### III. Community Survey Process, Questions, and UW Lopez Clinic Staff Input

The District's Consultant, Jody Carona, revisited the updated Community Survey. Discussion continued with feedback from the Commissioners as to the questions and content.

There was consensus that the survey instrument should be distributed in multiple channels:

- 1. Online via Survey Monkey. Desire to leverage other organization's email list, if possible. This could include the Library, Pharmacy, as well as posting the link on various social media sites for Lopez.
- 2. Paper copies can be left at key locations (LIFRC, Clinic, PT, Senior Center, Library, Churches and Grocery Stores) and there can also be drop box locations for return.
- 3. Carona's firm can also conduct phone surveys.
- 4. Contact with clubs such as the Yacht Club, Garden Club, Rotary and Chamber should also be contacted.

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The survey is expected to go live the week after Labor Day weekend and be open for the month of September. Carona is scheduled to meet with everyone at the UW Clinic on Monday, August  $16^{th}$ . She will be onsite from 7:30 am - 12:30 pm.

### IV. Best Practices

Carona shared a very brief overview of ways other rural areas have created a sustainable model for Physical Therapy and Pharmacy. She will bring more specifics to a later meeting so the Board can have a better understanding of best practices in these areas.

### V. Work Plan Update and Next Steps to Focus on Sustainability

Carona reviewed the work plan timelines and deliverables. At this point she feels the planning process is on track. At the September meeting the Board will begin to look at ways to enhance revenue, one being the Federally Qualified Health Plan (FQHC) model. This will be an informative, high-level discussion and not meant to suggest that is the direction the Board is moving. Rather, it's presented to show how some other rural areas have approached their sustainability model. Peggy Means shared that there is a former long-time Lopez resident and retired physician who is very well versed in the FQHC model and could be a good source of information.

Discussion continued around other areas of health care, and the Board acknowledged that their focus has remained on primary and urgent care, and at this point it wasn't clear if that will change. There are also concerns around affordability. Carona suggested that there are many ways the Board could consider engaging in other areas that don't have to do with delivery of services or subsidy. As the discussions continue, the Board can think about how the District might lead, partner, or advocate in these possible other areas of interest that could come out of the community survey. Specific to primary care, the data will be able to tell the Board if the Clinic is capturing the volume or if there is opportunity to grow. If the latter, that could help to improve sustainability. Data from the survey will also inform the Focus Group process.

### VI. Format For Engaging Stakeholders

Presson informed the Board that she continues to work with the Municipal Resources and Services Center (MRSC) legal contact to determine how the Board can leverage input and expertise from community stakeholders during these discussions. Public Meetings are a formal process whereby members of the public have a designated time to address the Board without any back and forth. By allowing certain individuals to actively engage in the Board discussions opens up that discussion to any member of the public wanting to engage. Since there haven't been large numbers of participants in these meetings, the process has worked fine; however, it is advisable to return to the more formal requirements as much as possible.

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### VII. Public Comment

There was no public comment at this time.

### **VIII.** Commissioner Comments

There were no Commissioner comments at this time.

# IX. Upcoming Meetings

A list of upcoming meetings of interest was included on the Agenda.

## X. Adjourn

MOVED by Commissioner Campbell, seconded by Commissioner Orcutt to adjourn the meeting at 4:52 pm. VOTE: 5:0:0. Motion Carried.