San Juan County Public Hospital District #2 Dba Lopez Island Hospital District (LIHD)

Board of Commissioners – Strategic Planning Board Meeting July 14, 2021 REMOTE MEETING DUE TO COVID-19 Zoom Video/Audio 3:00 – 5:00 pm Minutes

Commissioners Present Christa Campbell Iris Graville, Board President James Orcutt Steven Greenstein Commissioners Absent Albert Berger, Board Secretary **Staff** Superintendent Anne Presson

Consultant Jody Carona, HFPD

I. Call to Order

The meeting was called to order at 3:01 pm by the Chair, President Graville. Graville started with an acknowledgment that LIHD is located on the ancestral lands of the Coast Salish peoples.

II. Public Comment

There was no public comment at this time. Graville suggest the format for these Strategic Planning meetings be modified to only have Public Comment at the end of the Agenda.

III. Strategic Planning

The District's Consultant, Jody Carona, shared a draft of the community survey that will go out in the fall. The majority of the meeting was a discussion around the questions to be included in the survey instrument, as well as how to distribute the survey.

Carona will incorporate feedback from the Commissioners and bring a second draft to the August Board meeting. This includes adding an introduction to set context for the survey. Unlike that survey which was more specific to operations, the goal of the 2021 community survey is to determine use patterns, preferences and needs for services. The goal is also to understand the size of the primary care market on Lopez and what other services are priorities. Carona will be able to share best practices in other rural communities, and how other small communities have built/sustained services. Finally, she will share information on the maximum statutory levy rate, and what is involved to go beyond the allowed 1% increase per year. Carona was also asked to bring data on physical therapy practices in small communities. The PT Practice is having a hard time assessing the right number of patients they can see per day. The more people they see the more money is lost; therefore, a higher subsidy is required when volume increases. The LIHD will want to help determine the need to decide how much care they should deliver. The Practices loses about \$20/visit.

As a concern was brought up about transportation, Presson will connect with Island Rides to see if there was a survey conducted when the transportation service was brought to Lopez.

Surveys will be both electronic and hard copy, and will be produced in English and Spanish. The goal is to have as many members of the community participate as possible. The Communication Committee will make sure there is regular communication throughout the strategic planning process so the community is aware of the discussions and activities. They will also explore the cost to have postcards put in every PO Box with information about the survey and where to access.

Presson was asked to send out the 2019 community survey so the Board can see if any of the same types of questions were asked. Carona to confirm if there will be one survey per household or if each person can complete a survey. As far as timing, it's likely to be distributed after Labor Day and will stay open for one month.

Presson will connect Carona and the UW contact to talk about the data request. Carona will also explore discussions that took place in 2016 between UW and Island Hospital in regard to some type of partnership that would have allowed the LIHD to maintain the favorable Provider-Based Rural Health Clinic reimbursement.

Presson shared that Carona will be spending a day at the Clinic to get feedback from the providers and staff. She will also attend the August staff meeting to gather feedback from the UW team to inform this process.

IV. Public Comment

Erica Taylor shared a comment about the website and suggested improvements could be made.

V. Commissioner Comments

There were no Commissioner comments at this time.

VI. Upcoming Meetings

A list of meetings was contained on the Agenda. The next Regular Meeting of the LIHD is scheduled for July 28th from 4 – 6 pm.

SJCPHD#2: Lopez Island Hospital District Strategic Planning Board Meeting Minutes July 14, 2021

VII. Adjourn

Noting no further business, Graville called the meeting adjourned at 4:58 pm.